

## **Electronic Communications Disclosure**

Effective date: January 20, 2026    Last updated: February 15, 2026

This disclosure applies to communications with Shiner Dental, PLLC through our website, email, text messaging, and other electronic methods.

### **Important notices**

- Not for emergencies: Do not use website forms, email, or text for urgent or emergency issues. Call 911 for medical emergencies. For urgent dental needs, call our office.
- Security limitations: Standard email and web forms may not be fully secure. While we take steps to protect information, electronic communications can be intercepted or misdirected.
- Limit what you send: Please avoid sending detailed medical information, photographs, or insurance identifiers through unencrypted email unless we provide a secure method.

### **Consent to communicate electronically**

By submitting information through our website (including appointment requests or contact forms), or by communicating with us via email or text, you consent to receive communications from us electronically at the contact points you provide (such as email or phone number), including messages related to your request, scheduling, and administrative matters. You may withdraw this consent at any time by contacting us; however, withdrawing consent may affect our ability to communicate with you efficiently.

### **Text message and voicemail practices**

If you provide a mobile phone number, you authorize us to contact you by call or text regarding scheduling, reminders, and administrative communications. If you provide a voicemail-enabled number, you authorize us to leave limited messages (e.g., name of practice and a callback request). If you prefer we do not leave voicemail messages, please notify us.

### **No dentist-patient relationship via website**

Submitting a form or sending an email does not, by itself, establish a dentist-patient relationship. An actual dentist-patient relationship is established only after we have accepted you as a patient and you have completed any required intake processes.

### **Contact form disclosure (paste above forms)**

Electronic Communication Notice: By submitting this form, you acknowledge that electronic communications may not be fully secure and should not be used for emergencies. Please do not include detailed medical information. Appointment requests are not confirmed until our office contacts you. For urgent needs, call 361-594-2800.

## **How to reach us**

Shiner Dental, PLLC

821 North Avenue D, Shiner, TX 77984

Phone: 361-594-2800   Email: [info@shinerdental.com](mailto:info@shinerdental.com)